

# NO MORE MANUAL UPDATING

Case: Saint Francis Xavier College



*"I wanted an automated IDM system to populate active directory from the college's DBMS Maze", says Mr. Geoff Smith, Network Manager at Saint Francis Xavier College, Canberra.*

After thorough research, Geoff Smith chose a fully automated user management system (UMS) from the highly innovative company inLogic, which happens to be located all the way across the globe in Denmark.

## FRANKLY, LESS BRAINLESS WORK IN THE IT-DEPARTMENT...

Implementing UMS has made a remarkable difference for students at Saint Francis Xavier College, says Geoff Smith and highlights: *"Automated provisioning of accounts so that once they are enrolled they can use the college's ICT facilities. Web based password reset has been a big bonus."*

According to Geoff Smith, UMS has made it possible to fully automate the entire process of administration and user management, which has made an enormous difference both in everyday life in the IT-department as well as on the bottom line.

UMS provides an overview of data in the school's administrative systems and synchronizes all in one place, automatically. This means that administrative- and IT- staff avoid manual typing tasks.

Data is imported from the school's administrative systems and hence loaded/registered in Active Directory for instance Microsoft AD.

## FORGOTTEN PASSWORDS? NO PROBLEM...

Beginning of semester is usually high season for forgotten passwords causing plenty of extra work for the IT-staff. With UMS, forgotten passwords no longer demand the attention of the IT-department.

Users can reset and change passwords on their own from any location. Therefore, when students forget their passwords on a

Saturday night at their home, they can easily resolve the situation themselves.

Another great attribute of UMS is the opportunity to synchronize passwords. Users avoid having to remember several passwords. A single username and password per user is all that is required. The UMS module "Password Synchronization" synchronizes the password between several systems. For example for Microsoft AD/Office365.

## WHY NOT LIGHTEN THE WORKLOAD

Product development began in the Danish peninsulas, Jutland and Funen. Before founding inLogic, Scottish Justin Howson and Danish Kim Andersen held positions as system administrators at Danish schools – they came up with innovative solutions to minimise brainless work and create smarter and more efficient workflow.

'Born in the school server rooms', UMS is perfectly adapted to the school's needs and inLogic has a profound insight in challenges and everyday life for IT-staff in the educational sector. We work closely with our client schools and this is what keeps UMS dynamic and ready to face the rapidly changing present and future.

## BRILLIANT SUPPORT

Geoff Smith has always found the level of support he needs: *"Excellent support, slight difficulty working around time zones but overall no real issue".*

Not much support is needed as UMS, according to Geoff Smith, is very easy to use and is "very stable and secure". inLogic now also offers onsite support in Australia.

Australia is highly compatible with UMS as the Danish market proves to be quite similar to Australian market regarding the level of technology, school IT and administration as well as culture.